




**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.CareConnect.com](http://www.CareConnect.com) or by calling 1-855-706-7545.

Important Questions	Answers	Why this Matters:
What is the overall <u>deductible</u> ?	<b>\$1,000</b> person / <b>\$2,000</b> family Doesn't apply to preventive care or prescription drugs.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket limit</u> on my expenses?	Yes. <b>\$3,000</b> person / <b>\$6,000</b> family	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network of providers</u> ?	Yes. See <a href="http://www.CareConnect.com">www.CareConnect.com</a> or call 1-855-706-7545 for a list of participating providers.	If you use an in-network doctor or other health care <u>provider</u> , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network <u>provider</u> for some services. Plans use the term in-network, <u>preferred</u> , or participating for <u>providers</u> in their <u>network</u> . See the chart starting on page 2 for how this plan pays different kinds of <u>providers</u> .
Do I need a referral to see a <u>specialist</u> ?	No. You don't need a referral to see a specialist.	You can see the <u>specialist</u> you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about <u>excluded services</u> .

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
  - **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
  - The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
  - This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
If you visit a health care <b>provider's</b> office or clinic	Primary care visit to treat an injury or illness	\$30 copay	Not covered	—————none—————
	Specialist visit	\$50 copay	Not covered	—————none—————
	Other practitioner office visit	\$50 copay for chiropractor	Not covered	—————none—————
	Preventive care/screening/immunization	Covered in full	Not covered	—————none—————
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance after deductible	Not covered	—————none—————
	Imaging (CT/PET scans, MRIs)	10% coinsurance after deductible	Not covered	—————none—————

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
<b>If you need drugs to treat your illness or condition</b>  More information about <b>prescription drug coverage</b> is available at <a href="http://www.CareConnect.com">www.CareConnect.com</a>	Generic drugs	\$10 copay/prescription (retail and mail order)	Not covered	Covers up to a 30-day supply. Copay for up to a 90-day supply is three times the regular copay at retail and two and a half times the regular copay at mail order.
	Preferred brand drugs	\$50 copay/prescription (retail and mail order)	Not covered	_____none_____
	Non-preferred brand drugs	50% coinsurance up to max \$250 /prescription (retail and mail order)	Not covered	_____none_____
	Specialty drugs	50% coinsurance up to max \$250 /prescription (retail and mail order)	Not covered	_____none_____
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	10% coinsurance after deductible	Not covered	_____none_____
	Physician/surgeon fees	10% coinsurance after deductible	Not covered	_____none_____
<b>If you need immediate medical attention</b>	Emergency room services	\$200 copay	\$200 copay	_____none_____
	Emergency medical transportation	\$100 copay	\$100 copay	_____none_____
	Urgent care	\$50 copay	Not covered	_____none_____
<b>If you have a hospital stay</b>	Facility fee (e.g., hospital room)	10% coinsurance after deductible	Not covered.	_____none_____
	Physician/surgeon fee	10% coinsurance after deductible	Not covered	_____none_____

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
<b>If you have mental health, behavioral health, or substance abuse needs</b>	Mental/Behavioral health outpatient services	\$30 copay Office Visits  All other outpatient: 10% coinsurance after deductible	Not covered	_____none_____
	Mental/Behavioral health inpatient services	10% coinsurance after deductible	Not covered	_____none_____
	Substance use disorder outpatient services	\$30 copay Office Visits  All other outpatient: 10% coinsurance after deductible	Not covered	Unlimited services.
	Substance use disorder inpatient services	10% coinsurance after deductible	Not covered	_____none_____
<b>If you are pregnant</b>	Prenatal and postnatal care	Covered in full	Not covered	_____none_____
	Delivery and all inpatient services	10% coinsurance after deductible	Not covered	_____none_____

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non-Participating Provider	Limitations & Exceptions
<b>If you need help recovering or have other special health needs</b>	Home health care	\$30 copay	Not covered	Coverage is limited to 40 visits per year.
	Rehabilitation services	\$30 copay	Not covered	Coverage is limited to 60 visits per condition per lifetime for combined therapies.
	Habilitation services	\$30 copay	Not covered	Coverage is limited to 60 visits per condition per lifetime for combined therapies.
	Skilled nursing care	10% coinsurance after deductible	Not covered	Coverage is limited to 200 days per year.
	Durable medical equipment	10% coinsurance after deductible	Not covered	Preauthorization required for items above \$500.
	Hospice service	Inpatient: 10% coinsurance after deductible Outpatient: \$30 copay	Not covered	Inpatient: Coverage is limited to 210 days per year.  Outpatient: Coverage provides 5 visits for family bereavement counseling.
<b>If your child needs dental or eye care</b>	Eye exam	\$30 copay	Not Covered	Coverage is limited to one exam per year.
	Glasses	10% coinsurance after deductible	Not Covered	Coverage is limited to one pair of glasses per year.
	Dental check-up	\$30 copay	Not Covered	Coverage is limited to one exam every six months.

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## Excluded Services & Other Covered Services:

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Long-term care
- Most coverage provided outside the United States. See [www.CareConnect.com](http://www.CareConnect.com)
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care
- Weight loss programs

### Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Hearing aids
- Infertility treatment – limitations may apply
- Abortion

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## Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-855-706-7545. You may also contact the New York State Department of Financial Services Consumer Hotline at 1-800-342-3736. .

## Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact the New York State Department of Financial Services at 1-800-400-8882 or by e-mail at: [Externalappealquestions@dfs.ny.gov](mailto:Externalappealquestions@dfs.ny.gov). Additionally, a consumer assistance program can help you file your appeal. Contact Community Service Society, Community Health Advocates at 1-888-614-5400 or [cha@cssny.org](mailto:cha@cssny.org).

## Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as “minimum essential coverage.” **This plan or policy does provide minimum essential coverage.**

## Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

## Language Access Services:

Para obtener asistencia en Español, llama al 855-706-7545.

*To see examples of how this plan might cover costs for a sample medical situation, see the next page.*

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



### This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: **\$7,540**
- Plan pays: **\$5,530**
- Patient pays: **\$2,010**

#### Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
<b>Total</b>	<b>\$7,540</b>

#### Patient pays:

Deductibles	\$1,000
Copays	\$510
Coinsurance	\$350
Limits or exclusions	\$150
<b>Total</b>	<b>\$2,010</b>

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: **\$5,400**
- Plan pays: **\$3,470**
- Patient pays: **\$1,930**

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
<b>Total</b>	<b>\$5,400</b>

#### Patient pays:

Deductibles	\$1,000
Copays	\$820
Coinsurance	\$30
Limits or exclusions	\$80
<b>Total</b>	<b>\$1,930</b>

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## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include premiums.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network providers. If the patient had received care from out-of-network providers, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how deductibles, copayments, and coinsurance can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✗ No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✗ No. Coverage Examples are not cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your providers charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

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