



[Date]

[Contact Name]

[Address]

[City State Zip]

Re: Notice of Proposed Premium Rate Change

Product Name and Health Insurance Oversight System (HIOS) identification number

Dear [Name]:

CareConnect is filing a request with the New York State Department of Financial Services (DFS) to approve a change to your premium rates for 2016. New York Insurance Law requires that we provide a notice to you when we submit requests for premium rate changes to DFS.

DFS is required by law to review our requested rate change. DFS may approve, modify or disapprove the requested rate change.

Proposed Premium Rate Changes

If approved, the percentage change to your premium is [redacted] %.

Please note that while we try to provide you with the most accurate information possible, the final rate may differ based on the benefit plan design and other features you select on renewal. Also, the final, approved rate may differ because DFS may modify the proposed rate.

Why We Are Requesting a Rate Change

The main reasons for this request include the projected changes in medical utilization, the anticipated impact of our medical management programs, and the implementation of geographic rating factors.

30-day Comment Period

You can contact us or DFS to ask for more information or submit comments to DFS about the proposed rate changes. The comments must be made within 30 days from the date of this notice.

You can contact us for additional information at:

CareConnect
2200 Northern Blvd., Suite 104
East Hills, NY 11548
855-706-7545
CareConnect.com



Comments or requests for more information on the proposed rate change may be submitted to:

NYS Department of Financial Services
Health Bureau – Premium Rate Adjustments
1 State Street
New York, NY, 10004
Email: PremiumRateIncreases@dfs.ny.gov
DFS Website: <http://www.dfs.ny.gov/healthinsurancepremiums>

If you choose to submit comments to DFS, please include the following information:

1. The name of your insurer, which is North Shore-LIJ CareConnect Insurance Company, Inc.
2. The name of your plan, which is [insert Plan Name]
3. The fact that you have group coverage
4. Your HIOS identification number, which is [Insert the HIOS ID #]

Written comments submitted to DFS will be posted on the DFS website with all your personal information removed.

Plain English Summary of Rate Change

We have prepared a plain-English summary that provides a more detailed explanation of the reasons why a premium rate change is being requested. You can find this information at the following websites:

CareConnect website: CareConnect.com

DFS website: <https://myportal.dfs.ny.gov/web/prior-approval/north-shore-lij-ins-co>

Notice of Approved Premium Rate

After DFS approves the final premium rate, you will receive final rate information at least 60 days before your 2016 renewal date.

On behalf of CareConnect, we would like to take this opportunity to thank you for your membership and we look forward to continuing to connect you with excellent service and stress-free superior care.

Sincerely,

CareConnect